

OUTPATIENT INFORMATION

The staff of the Surgical Center of Greensboro wants to make your upcoming visit as comfortable and pleasant as possible. Our center is dedicated to providing the highest quality outpatient surgical care in a warm, personalized setting for those patients whose surgical needs do not require hospitalization. We offer patients a convenient and less costly alternative to the hospital. Our facility is open to every qualified surgeon in Greensboro. We are a nonsmoking facility.

Upon arrival you will be asked to complete registration forms, consent to surgery permits and pay estimated balances due. Any necessary lab work will be completed and an anesthesiologist will discuss your anesthesia care and answer any questions you may have. A gown and robe will be provided for you.

After surgery, post operative instructions will be reviewed with you and your care partner. A member of our nursing staff will contact you a few days after surgery to check on your progress.

Thank you for choosing our facility and if we can be of assistance, please call us at (336) 272-0012.

IMPORTANT! PLEASE READ!

Please contact our pre-operative call nurse as soon as possible at (336) 544-2150 ext 227 for preparation and instructions for surgery.

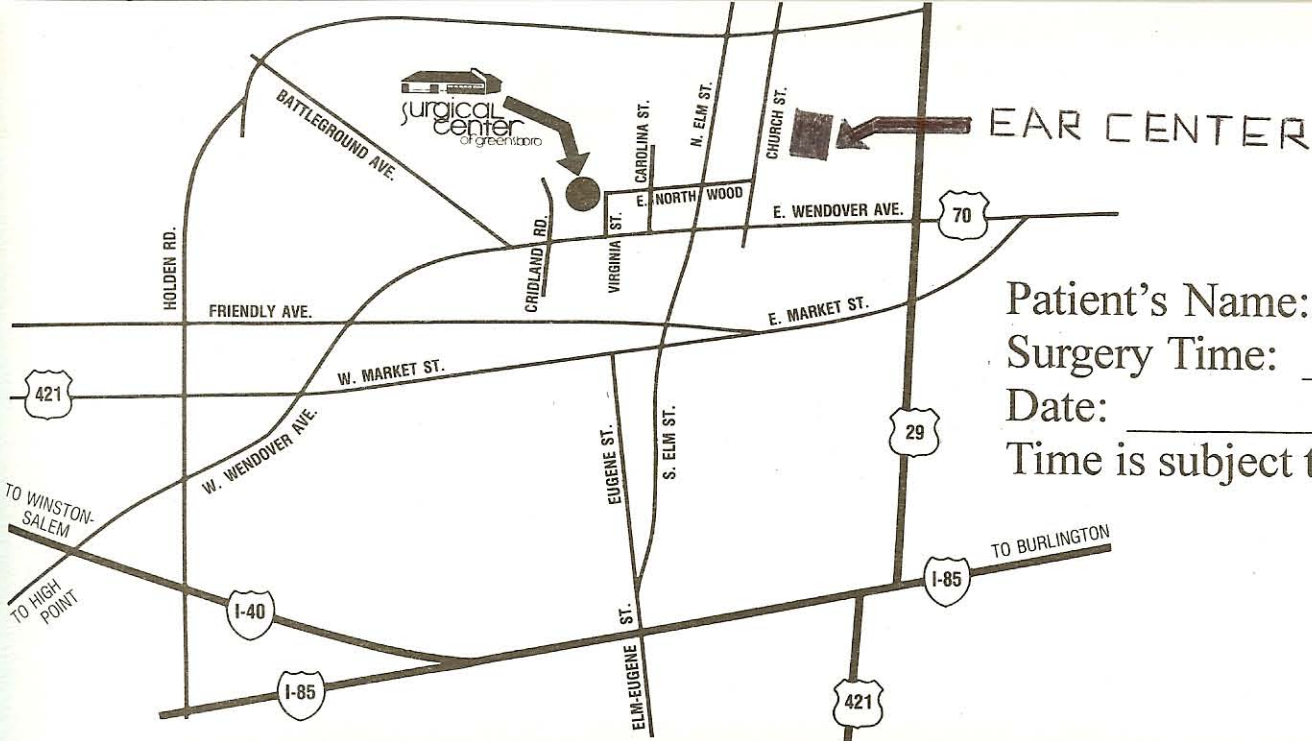
1. Your surgery time is approximate and depends on your surgeon's schedule. You must be available by phone starting at 6:00 am on the day of your surgery. Your surgery may be earlier or later than originally scheduled. If you do not hear from us, please come at your scheduled time.
2. **Children** may have **clear fluids** only up to four hours prior to surgery (clear fluids include Gatorade, water, plain tea, black coffee, apple juice, gingerale, and pedialyte only!) Milk or breast milk are not clear liquids and should not be given.
3. Adults should **not** have anything to eat or drink after midnight the evening prior to surgery.
4. You may take **all** your usual medications the morning of surgery with a small sip of water with exception of diabetic medications or diet medications.
5. **Diabetic patients:** please do **NOT** take your diabetic medications (pills and/or insulin) the morning of surgery. We will check your blood sugar the morning of surgery and treat you accordingly. If you are hypoglycemic (low blood sugar) the morning of surgery, you may take a small amount of clear liquids (apple juice or gingerale).
6. If you are taking prescription or over-the-counter **diet medication** or "fat burners", you must stop these 2 weeks prior to your surgery.
7. If you use an inhaler regularly or on an as-needed basis, please use it as you normally would and **bring** it with you.
8. You may omit diuretics (fluid pills) the morning of surgery if you are having eye surgery.
9. People taking blood thinners should consult with their surgeons immediately and omit aspirin, Warfarin/Coumadin, only according to your surgeons instructions.
10. If you cannot list your medications or do not know what they are, please bring them with you.
11. Do **not** wear any make-up, lotion, or perfume.
12. Do **not** wear any jewelry including any body piercing jewelry.
13. If you are having hand surgery, please **DO NOT** wear nail polish or acrylic nails.

BEFORE SURGERY

DO

- ARRANGE TO HAVE AN ADULT DRIVE YOU HOME AND STAY WITH YOU FOR THE FIRST 24 HOURS AFTER SURGERY, OR YOUR SURGERY MAY BE POSTPONED.
- Bring your completed medical history form and medication list with you.
- Bring a picture ID and insurance card(s). Be prepared to pay your estimated co-payment.**
- Have transportation arrangements made PRIOR to surgery. For your safety you MUST have someone drive you home after surgery regardless of the type of anesthesia you receive.
- Bathe or shower before surgery.
- Notify your surgeon if you experience any health changes since your last office visit. Fever, colds, flu or other signs of infection may require postponement of your surgery.
- Notify your surgeon if you suspect you are pregnant.
- Wear casual, loose fitting clothing. We suggest you bring shorts if having knee surgery.
- You may brush your teeth but do not swallow any water.
- Someone must remain in the building throughout your stay. If they must exit to the parking lot, a cell phone number must be left with front desk personnel.
- If a minor child is having surgery, a parent or guardian MUST remain in the building.
- If you do not understand English you MAY have a translator accompany you throughout your stay. We will provide foreign language interpretation via the Language Line Telephone Service.

We do not honor advance directives.



Patient's Name: _____
 Surgery Time: _____
 Date: _____
 Time is subject to change.

FINANCIAL ARRANGEMENTS

Payment of your insurance policy's outpatient surgical copay and/or coinsurance (the portion your policy does not pay) is due when you register on the day of your procedure. We accept cash, credit cards (MasterCard, Visa, American Express and Discover) and checks with proper identification. You may be asked to pay any unmet deductible at this time. Should payment arrangements be necessary, please contact a patient representative in the Insurance Verification Department immediately.

The business office staff will make every effort to contact your insurance carrier to verify your benefits and check to see if pre-authorization is necessary for your visit. We will calculate coinsurance and copays due based on the benefits supplied to us at that time, however, this amount is an **estimate** based on the information obtained from the third party payor, and on the procedure(s) scheduled by your surgeon's office. **We encourage you to contact your insurance company prior to your surgery to determine any action necessary on your part.**

In the event you are not covered by medical insurance, **payment in full** is expected prior to services being rendered. Please contact a patient representative in our business office should you have any questions regarding financial arrangements.

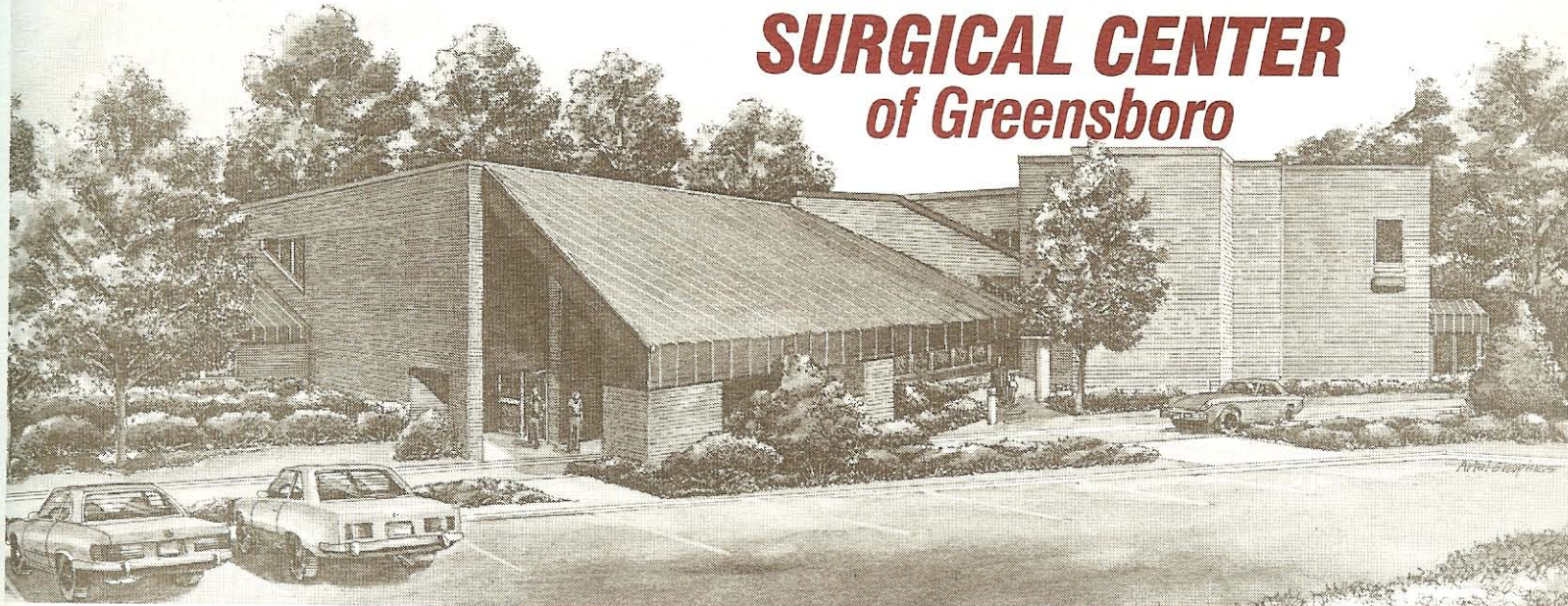
PRE-REGISTRATION

As an added convenience, patient representatives are available Monday through Thursday between the hours of 1 pm and 4 pm to pre-register you up to two weeks before your surgery. While not required, pre-registration will shorten your wait time on the day of surgery.

HIPAA

We understand that medical information about you and your health is personal. We are committed to protecting your personal health information.

SURGICAL CENTER of Greensboro



1211 Virginia Street, Greensboro, NC 27401

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Telephone (336) 272-0012